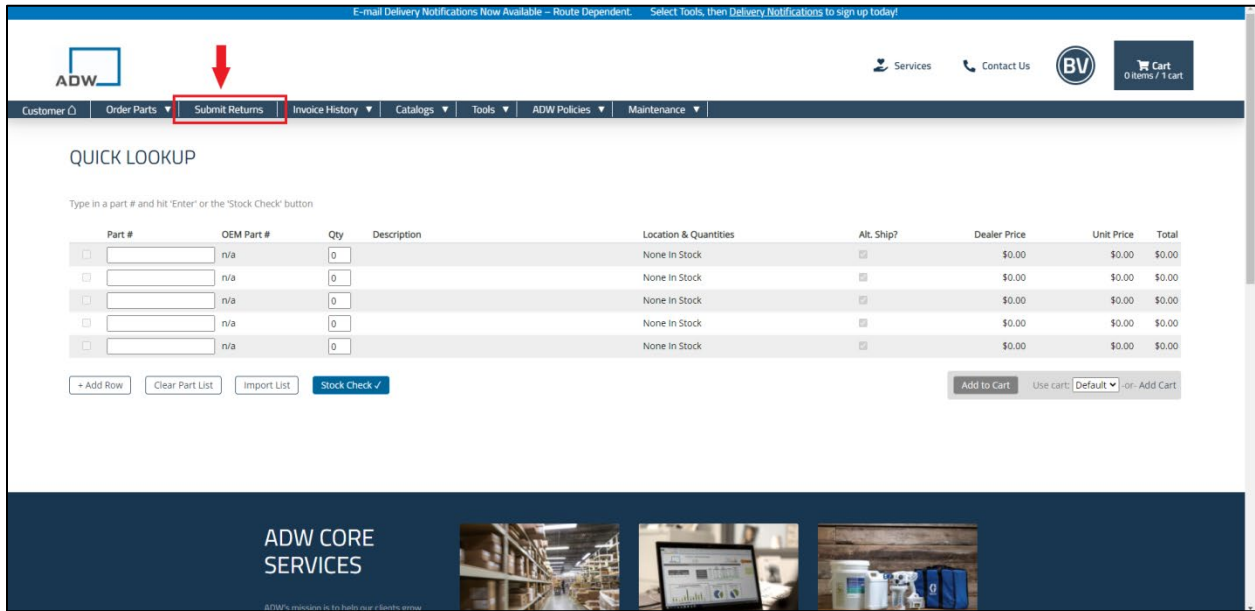


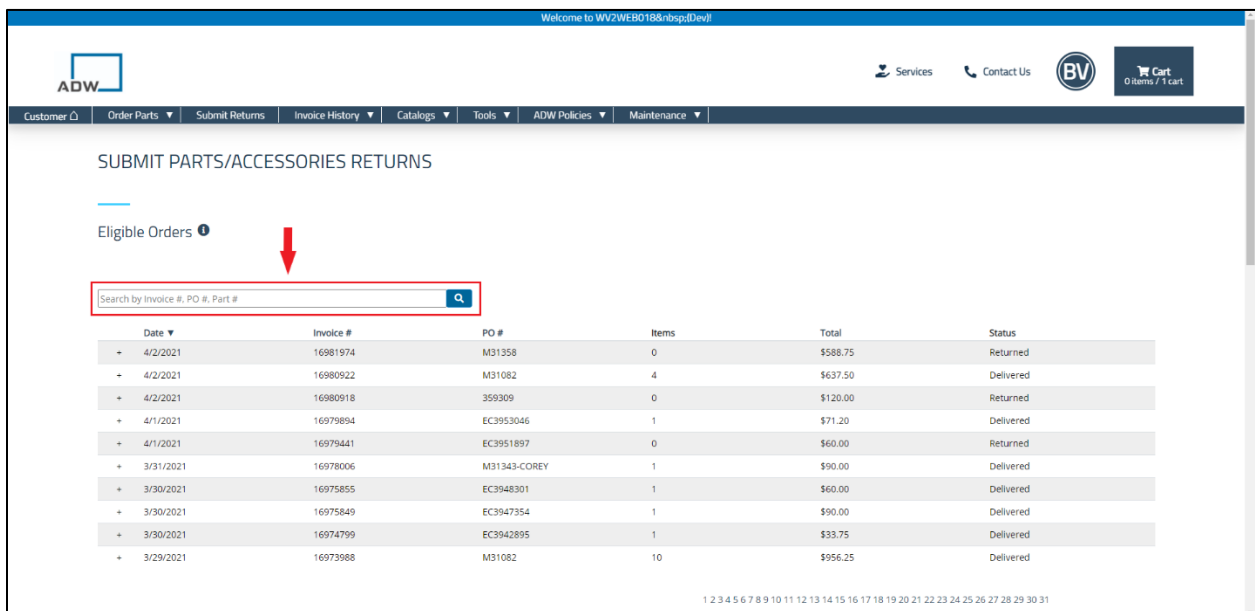


Transit Wheel Core Return Process Effective June 1, 2021

1. Go to Submit Returns on adw1.com within the customer site.



2. Search for the wheel order associated with your wheel cores you are returning using the last 8 digits of the VIN.



- Expand the row (1), select the tire number to return (2), enter your email (3), Select your retrieval preference (4), and click Submit (5).

Your e-mail is needed so we may keep you informed on the status of your return request.

The screenshot shows the ADW website interface. At the top, there is a navigation bar with the ADW logo, a search bar, and links for Services, Contact Us, and a Cart icon. Below the navigation bar is a menu with options like Customer, Order Parts, Submit Returns, Invoice History, Catalogs, Tools, ADW Policies, and Maintenance. The main content area features a search bar and a table of invoices. The invoice table has columns for Date, Invoice #, PO #, Items, Total, and Status. One row is highlighted with a red box and labeled '1'. Below the table is a form for submitting a return request. The form includes fields for Contact Name, Contact Email (labeled '3'), Reference # / Note, and Retrieval Preference (labeled '4'). There are two radio buttons for retrieval preference: 'I'd like ADW to pick up my return' (selected) and 'I'd like to drop off my return at ADW'. Below these is a table of parts with columns for Part #, OEM #, Description, Part Type, Qty Ordered, Order Amount, Qty Returnable, Return Condition, Defect Explanation, Qty Returned, and Return Amount. One part is selected with a red box and labeled '2'. At the bottom right of the form is a Submit button (labeled '5').

Date	Invoice #	PO #	Items	Total	Status
+ 2/4/2021	16896500	Per Moe	17	\$3,657.73	Delivered
+ 1/13/2021	16861023	M5535994	0	\$2,107.17	Returned
+ 11/24/2020	16785988	M5526191	0	\$2,107.17	Returned
+ 2/26/2021	16925877	MJ178822	0	\$2,096.40	Returned
- 2/15/2021	16910055	MJ172459	4	\$2,096.40	Delivered

Part #	OEM #	Description	Part Type	Qty Ordered	Order Amount	Qty Returnable	Return Condition	Defect Explanation	Qty Returned	Return Amount
ACD84406073T	84406073T	20" TRANSIT TIRE - TRAVERSE/ENCLAVE	Transit Wheels	4	\$0.00	4	New			\$0.00
+ 12/16/2020	16821928	M5532573		4	\$1,949.27					
+ 3/5/2021	16937079	MJ183339		0	\$1,927.73					
- 12/2/2020	16797472	MS125360		4	\$1,770.45					
+ 3/23/2021	16965534	358966		1	\$1,496.25					
+ 2/9/2021	16903982	551278		14	\$1,417.50					

Questions? Please contact your ADW Sales Representative or the Customer Service Center 800-421-5556.